

WOLF & RITA

RETURNS FORM

If you are not happy with your garment for any reason, you can exchange it or ask for a refund as long as it is unworn and still has the labels attached, within 14 days of receiving your order.

Please complete and enclose this form with your returned goods.

NAME

ORDER NUMBER

EMAIL ADDRESS

Returned item(s)	Reason(s) for return	Exchange or refund? If exchange please indicate new product and size you would like

PLEASE NOTE:

- Please ensure that all returned goods are well packaged in order to avoid any damage during transport.
- Please ensure that all return packages are sent with a traceable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.
- Please ensure that all international returns are clearly marked as **RETURNED GOODS** in order to avoid any Customs charges. Any charges incurred are the customer's responsibility.
- Returns are usually processed within 3 working days after reception of the returned goods.
- Please send returns to:
 - WOLF & RITA – Industrias de Confecções MEFRI, Lda
RUA JOÃO PAULO II
213 MESÃO FRIO
4810 229 GUIMARAES
PORTUGAL
- Should you have any questions regarding returns and refunds please email us at info@wolfandrita.com